



We know that everyone is eager to kick off the camping season and we certainly look forward to welcoming everyone back, but before we can do that, there are several housekeeping items to address. As a privately-owned RV resort, we are permitted to operate in this altered economic climate granted we follow all legislation and recommendations put forth by Alberta Health Services (AHS) and the Government of Alberta.

We take the health and safety of our stakeholders very seriously. For that reason, we will be going above and beyond to help prevent the spread of the novel coronavirus while ensuring that the park can still be enjoyed. We truly believe that mental health has been overlooked throughout this pandemic, so we take great pride in the fact that our resort can provide an escape when one is needed most.

Please familiarize yourself with provincial directives, laws, rules, and regulations that pertain to COVID-19 as listed online at <https://www.alberta.ca/coronavirus-info-for-albertans>. It is the responsibility of all individuals in Alberta to observe them.

Opening Information

- Entrance gates have been reactivated, power has been restored, and roadways are now open.
- Water will be turned on as soon as the ground frost has receded far enough to minimize the potential for hose bib and line damage. Further updates will be released accordingly. In the interim, a fill station will be available at the shower house, which will be operated by a staff member for safety assurance. The associated water supply will be shut off outside stated hours to prevent unauthorized use and discourage the touching of communal

surfaces. Please contact the office if alternative scheduling is required. Fill station availability is as follows:

- Friday, May 1st (2 p.m. – 7 p.m.)
- Saturday, May 2nd (12 p.m. – 5 p.m.)
- Sunday, May 3rd (10 a.m. – 3 p.m.)
- The storage area is now accessible. Tenants were allotted one 12'-by-25' stall for the offseason safekeeping of goods and will have until the end of May to remove chattels before in-season storage charges apply.

COVID-19 Related Rules

1. First and foremost, tenants must camp inside their own recreational vehicle and use their own washroom facilities. Entering units other than your own is strictly prohibited.
2. Social distancing must be practiced at all times, and a zero-tolerance policy will be implemented to ensure compliance. The well-being of our members is something we do not take lightly.
 - As advised by Alberta's Chief Medical Officer of Health, there is nothing wrong with going outside and enjoying the weather. Anyone who is not sick or a close contact of a confirmed COVID-19 case can be outside with a **small** group of friends as long as they stay at least 2 meters away from each other, and don't share food or drink.
 - When visiting other sites, guests must supply their own provisions such as food, beverages, utensils, cups, ice, and the like. It is imperative that paraphernalia of any kind is not shared.
 - It is also essential that everyone practices social distancing while participating in outdoor activities such as taking walks, riding bikes, and boating, among others.
 - We are all here to enjoy the great outdoors; let's give each other the space to do so!
3. Tenants must refrain from hosting outside visitors until restrictions have loosened. Park access is temporarily designated for primary leaseholders, members of their household, and self-sufficient campers.

4. All trash must be placed **inside** the provided garbage bins. Please do not discard waste on top of lids or around receptacles to help safeguard our staff. Notwithstanding, leaf collection will continue in a cautious manner for responsible disposal.
5. Tenants must follow mandatory isolation requirements:
 - **Fourteen days** if you recently returned from travel outside of Canada or are a close contact of someone who has tested positive for COVID-19, plus an additional ten days from the onset of symptoms, should they occur, whichever is longer.
 - **Ten days** minimum if you develop any COVID-19 symptoms, or until the symptoms resolve, whichever is longer.

Mitigation Strategies

- In addition to our already high sanitation standards, enhanced cleaning procedures will be introduced.
- Office visits are to be completed by appointment only. Caution tape is installed on the deck in 6-foot intervals to support physical distancing mandates, and hand sanitizer and gloves will be available for use.
- Signage will be displayed throughout the property to reinforce social distancing guidelines as well as important rules and regulations.
- High traffic amenities will be closed until further notice. They include the shower house, laundry room, portable toilets, playground, horseshoe pits, mini-golf course, and community fire pit.
- All group activities will be temporarily suspended or rescheduled until gathering restrictions are lifted. They include but are not limited to the Pigeon Lake Music Festival, ladder ball & horseshoe tournament, Canada Day activities, yard sales, potlucks, bonfires, and movie nights.
- The Evergreen Eatery will be opening on the May long weekend for take-out orders only.

Although these measures may seem extreme, we unapologetically value your health and security above all else. With that being said, this is an ever-evolving and fluid situation, so the easing of restrictions will happen in due time. Please stay the course and protect your friends, family, and neighbors as they are protecting you. While this camping season will be much different than others, it will undoubtedly be one we will never forget. Let's unite as a community and make the season memorable for all the right reasons!

