



## HILAH AYERS SEASON OPENING

### HILAH AYERS ELSEWHERE



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Good Evening,

Below is a link to the 2017 lease agreement. Please complete as required and return in its entirety with payment prior to the start of the camping season (May 1<sup>st</sup>). Review details meticulously as several changes have been made, with the exception of lease fees as rates remain unaffected from last year. Newly introduced fees associated with lot improvement overages that were forewarned on numerous occasions last year will be internally assessed and invoiced accordingly early on in the season and tenants will be afforded until the end of September to deliver remittance.

[http://www.hilahayers.com/uploads/1/0/2/8/102892570/2017\\_lease\\_agreement.pdf](http://www.hilahayers.com/uploads/1/0/2/8/102892570/2017_lease_agreement.pdf)

The automatic gates are set to be initiated for season opening and property access remotes are available for pickup in the office. Each site has been preassigned one device, but additional remotes are available upon request. A \$50 refundable deposit is compulsory to ensure care and proper handling is maintained. Report lost or stolen remotes immediately for deactivation objectives as tenants will be held responsible for any associated negligence. All activity is closely monitored and each remote is tracked separately so be mindful of its use.

As always, Hilah Ayers will be accessible via two sets of gates (north and south) that will also be used to commute between the corresponding phases as the inner roadway separating the north and south phases will be blocked off for safety and traffic prevention purposes. Gates are programmed to stay open for an appropriate amount of time and photocell sensors are installed to prevent inadvertent closing, but still take caution around them, be cognizant of your surroundings and allow the gate arms enough space to operate properly, and clear the area in a safe and prompt manner. For your reference, the north gate and south entrance gate swing into the park whereas the south exit gate swings away from it.

A picture of the remote operation instructions can be seen below, but an effective way to remember the remote commands is by thinking north to south. The first button controls the northernmost gate (closest to the office) and it progresses south in sequence towards the lake. Signal strength is quite strong and commands should work from the highway; however, a closer approach and prolonged button compression may be required, so don't be alarmed if numerous control attempts need to be made.

In the event a remote is forgotten prior to arrival or an emergency situation exists, staff members are capable of providing entry despite the location, but we urge discretion to be exercised prior to contacting administrators. Alternatively, temporary remotes are available for tenants, guests, visitors, campers, etc. with identical deposit requirements imposed. Deposits will be refunded upon the confirmed return of undamaged remotes.

The remotes also act as proximity passes for the shower house (simply swipe in front of the reader for entry); however, bathroom and laundry facilities will only ever be locked from 11 pm – 7 am unless otherwise stated; therefore, remotes aren't needed outside those hours. With that being said, engage the manual lock inside the lavatory **AT ALL TIMES** to ensure privacy.

As is the case with any undertaking of this magnitude, some problems should be expected and we would appreciate your patience as we rectify issues that were unforeseen. Please inform us of any omissions as soon as possible so we can work to sufficiently amend them.

Finally, expect our spring newsletter to be distributed shortly with updates on a number of exciting initiatives and improvements to look forward to this season. We will also be addressing the results of the survey that was recently conducted in the very near future. Although no two people are exactly the same and with that comes great disparity, we are doing our best to collectively meet all member interests and greatly enhance individual experiences. We hope everyone has a terrific year!

Kind regards,

Kyle Knutson

